

Investor Service Centre

Land area: 19,704.09 m²

Building complex area: 5,894.98 m²

Location

Centralna Street, Kraków, District XIV Czyżyny, plots no. 85/69, 85/66, 85/68, 331, 332, 333, 85/56, precinct 54 Nowa Huta

Functional concept

The complex consists of two buildings connected by skyways and a common passage, with a two-level underground car park and a single level of an underground storage, with drives leading from Centralna and Kamionki Streets, and the technical infrastructure.

The Investor Services Centre on Centralna Street in Kraków is a complex that has been designed as a structure with the predominant office function for Departments of the Kraków Municipal Office that take part in the broadly understood investment process.

At the ground floor level, there are general publicly available services for residents, such as an information point, incoming correspondence logs of all the Departments, waiting rooms, cash offices, stakeholder rooms, and additional services, e.g. a bank office, a copy shop, a buffet with the infrastructure, a CCTV facility, a Municipal Police station, and a mail distribution point. On the ground floor and the first and second floors of segment A (part A – facing the Centralna Street), there is a set of rooms intended as a conference venue with the necessary infrastructure.

On level -1, there are current archive and storage rooms for the Departments of the Kraków Municipal Office. Levels -2 and -3 are used as an underground car park with 372 parking spaces. At the +1 level, segment B holds a server room (with a room for the IT staff) that provides services for the Municipality of Kraków and municipal organisational units and allows the Municipal Office to provide investors with online services.

The floors are connected by 9 stairwells and 8 lifts, which are accessible for the disabled. On each floor, there are sanitary units near the stairwells.



Source: Design Team – Claudio Nardi Architetto

